QC SPA CHAMONIX-MONT-BLANC CONDITIONS OF USE

Use of the QC Spa Chamonix-Mont-Blanc wellness center is subject to acceptance of and compliance with the following conditions. By purchasing an entrance pass and/or subscription pass you accept that:

- Swimwear must comply with safety and hygiene requirements. For hygiene reasons, the following items of clothing are the only ones authorised for access to the wellness center:
  - For men: sports swim briefs or swim short.
  - For women: one-piece or two-piece swimming costumes.

  It is strictly forbidden to wear any other type of clothing, including shorts or swimming costumes. In order to protect the quality of the bathing water, clothing must not have been worn before entering the swimming pool.
- The use of saunas and steam baths is contraindicated in case of: heart disease, circulatory disorders, hypotension, varicose veins of the lower limbs, renal failure, menstrual cycle in progress, candida infection, febrile states, inflammatory phenomena in general, acute or resolving wounds, acute or chronic respiratory failure, alcoholic intoxication.
- For safety reasons, access to the wellness center is prohibited to pregnant women and to children aged under 14. Children under the age of 18 must be accompanied by a legal representative (parent or legal guardian).
- A valid ID document may be requested to verify the age of minors accessing the wellness path.
- Access to the wellness center is valid for a single entry only. It is not possible to leave the building and gain readmission using the same pass.
- It is mandatory to wear a swimsuit and slip-resistant slippers in the corridors of the structure and in the external areas, paying the utmost attention when traveling. Please do not wear slippers in the practices and tubs as well as in the saunas and steam baths.
- Access to the bistrot is only permitted in a bathrobe.
- Please do not leave bathrobes and towels on the sun beds unattended.
- Hair must be tied inside the pools, in the saunas and in the steam baths.
- It is mandatory to take a shower before accessing the wellness practices.
- It is mandatory to maintain a tone of voice and demeanor suited to the environment of absolute relaxation.
- Smoking and the use of electronic smoking devices is prohibited in all areas of the wellness center, including outdoor areas.
- To allow all guests to relax, please limit your use of mobile phones and when using them please respect the quiet areas and each person's privacy.
- Diving is forbidden. Please use the handrails and steps provided to access the pools.
- It is mandatory to use the towel inside the saunas.
- It is recommended not to exceed the usage times indicated in the internal communications of the center during the use of wellness practices. In case of illness or discomfort, please activate the emergency alarms located throughout the facility.
- No personal food is allowed in all areas, including outdoor areas, of the wellness center.
- Where available, it is recommended to use the safety deposit box inside the lockers. When leaving, please check that you have not forgotten any personal belongings.
- On leaving, laundry and slippers should be deposited in the dedicated spaces.
- It is mandatory to leave the pools and wellness activities 30 minutes before the wellness center closing time.
- The lockers in the changing rooms available to guests are equipped with an automated locking system that is activated 30 minutes after the timeframe has lapsed, as with all time-limited entry types. After this timeframe, it will be necessary to contact the staff at Reception for assistance.
- Site Management accepts no responsibility for any theft, loss or damage to personal items or valuables.
- The Management reserves the right to remove anyone who does not comply with these rules at any time.
- Any request for invoice edition must be adressed at the time of payment upon check-in. For accounting reasons, invoices cannot be edited after the payment.

The Management